Green Carpet Company The Flooring Connection 210-599-4747 GreenCarpetSA.com



December 2, 2024

Dear Valued Customers,

It is bittersweet to announce that after more than 20 years at our store near Walzem road, we have moved! Very recently, an opportunity arose for the current building owner to lease both our space and the vacant space next to our store, to a large national company that is coming to San Antonio. Unfortunately, the building owner accepted the offer and demanded our exit from the building within 30 days of the official notice. Finding and securing a new lease that would fit our needs was not an easy task in 30 days, so we had to stop the search and focus on moving to a temporary location.

Starting on December 2nd, we will begin operating from our temporary location until we find a new permanent store. Many things will not change. Our phone number is the same so we will continue to answer your calls, evaluate your needs, schedule free estimates and installations, and ensure satisfaction from start to finish. Some things will be done in a new way. We do not currently have a store front for you to walk in and browse our display racks. Instead, we will come to you! We will bring with us a wide range of samples so you can hold them up to your space directly and see what works and what doesn't. With this new, personal touch, we know it will actually convenience our customers and assist in making those tough decisions. Our expert sales team will be able to match the color, texture, traffic level, and dynamics of your space to help determine the right flooring. We know this will raise our level of service and satisfy customers like you.

We are asking for your support as we leave our location of 20 years and transition into the next store space. We want to assure you that we are not closing our business, just moving. Stay with us! While it is not what we envisioned, we know that reorganizing and updating our store layout into a new space will be exciting. We hope to find a permanent location soon and will announce the new address and grand opening once it is secured. Thank you for your long standing support and business. We hope you will move with us on this next chapter!

Sincerely,

Jeff Lavender

Jeff Lavender

Owner